

N Altavilla and D van Reyk, Leichhardt

Inspected 10/2018; Insurance determination 02/2019

We can highly recommend the services of SBDIR and we attribute a successful builders insurance claim to their services.

We engaged SBDIR after a frustrating four years of attempting to fix a leak after the renovation of our house. After several futile attempts to fix the leak, 2 faulty patch up jobs, and many thousands of dollars, we realised we needed a professional building inspector that could pin point the source of the water ingress and suggest the most cost effective solution.

We choose SBDIR for breadth of the experience and qualifications of Richard Jones in the building industry. He demonstrated his professionalism by always coming on time, carrying out a detailed inspection and producing a fully documented report. The report included a scope of works for the required remedial work and we used it to support our builders warranty insurance claim. The insurance inspector commented positively on the clarity and the details of the report and this lead to a quick and successful resolution with the insurance company.